

Lokanta

Turkish Meze Bar and Restaurant

Covid-19

Customer Safety Measures from 4 July 2020

We are pleased to welcome you back to Lokanta.

In order to keep you as safe as possible we have the following additional measures in place:

We are staggering our arrival times. Please arrive at the time of your booking and if other customers are at the door please wait outside for us to call you in.

We are taking customer contact details on arrival where we have not taken them on booking.

Food for collection is available when ordered in advance by telephone. Please see menus on our website. This will be collected from the front door and staff will bring the food to you. Please telephone again on arrival if staff are not there to meet you.

Hand Sanitiser is available on arrival and at the re-entry to the restaurant from the toilets. Please make use of this as an extra measure.

Tables will be sanitised before your arrival and after your departure. Nothing will be on the table until you are seated. Menus will be single use and the paper recycled.

Staff will use hand sanitiser as an additional measure on entry to and exit from the kitchen.

Service staff will be wearing face visors and kitchen staff wearing face coverings either masks or visors.

Customers in face coverings may be asked to remove these for ID purposes in accordance with licensing and any other relevant laws.

Toilets are open. These will be cleaned according to an additional cleaning schedule during opening hours. Please use the hand washing facilities and keep a safe distance from other customers when going to and from the toilets.

Distancing is set at one metre between tables. This is in accordance with the government guidelines in place and will be reviewed as necessary. The maximum capacity is 56 people but this may be adjusted where groups are of different sizes in order to maintain one metre between groups.

Screens will be in place between some tables according to levels of occupancy,

Customers are responsible for following the distancing rules currently in place. These can be viewed on the government website. Indoor gatherings are currently limited to members of any two households (or support bubbles). Please consider this when you are planning your evening out. At the restaurant please keep to social distancing rules. Service and payment will be at the table, please remain seated.

Should the restaurant feel that you are not following appropriate rules service may be refused. In the event of serious breaches which we are unable to politely resolve the police may be called. Please be aware that police and local authorities are enforcing the distancing rules which we are all subject to at this time. This statement is in place in line with the guidance on reopening pubs and restaurants and is for everyone's safety.

If you have any additional concerns please let us know.

Thank you for your patience and continued support.